



TAVISTOCK SWIMMING CLUB

Established 1990

Fees reduction in cases of illness or injury

Our fees are calculated on the basis that they will be paid all the year round, with no reduction for occasional absences or holidays. We don't make a profit, so if we allowed reductions we'd have to compensate by charging more. In addition, £18 of monthly fees is for membership of the club, rather than training: this enables us to claim Gift Aid on that element (£4.50/ month at the time of writing), which keeps fees down for everyone.

However, there are clearly circumstances where a reduction is called for. The committee have set the following policy in an attempt to be fair to everyone and also to help members who wish to return gradually or to continue to attend despite illness/ injury.

1. Existing member unable to train due to an illness or injury which is highly likely to last six weeks or longer and who does not attend sessions: fees reduce to membership only (£18) on request in writing (email is acceptable).
2. Existing member unable to train due to an illness or injury highly likely to last six weeks or longer, who continues to attend sessions for the sake of their mental/ physical well-being during that period but is unable to participate in the training program save in a minimal way: membership fee (£18/ month) + 50% training fees (i.e. the amount above £18/ month). Examples would be someone in plaster who is determined to do something; someone who is so unwell that they have to get out after less than 20mins.
3. Member returning after an illness or injury lasting six weeks or longer who attends sessions as above: 50% reduction, as above.
4. Shorter periods of illness/ injury: no reduction, although anyone can drop to one swim/ wk at any time. Members can also leave the club at any time, but a joining fee of £30 is payable on rejoining.
5. No retrospective reduction of fees other than in exceptional circumstances (e.g. life-threatening illness, when the parents cannot reasonably have been expected to contact the club because they had other things on their mind).

6. Brand new members (i.e. not former members returning after illness/ injury) will be dealt with on a case by case basis but the expectation is that they will pay full fees.
7. Decisions as to whether someone falls within para.2 or 3 or has returned fully will be made by the head coach (unless conflicted) and a non-conflicted trustee. If the head coach has a conflict of interest, they will be made by two trustees, taking the advice of a different coach if required.
8. The club reserves the right to require a doctor's note or other evidence of illness or injury but there is no need to provide this unless asked to.

The club's month runs from 1st of the month and, save when a member first joins, parts of a month are ignored. So if, for example, a swimmer breaks their arm on 8th September, returns to training on a minimal basis from 15th January – 15th February and to training full time on 15th February, and their parent emails the treasurer asking for a reduction in payment under this policy:

1. Full fees will be payable for September;
2. Membership only will be payable for October, November, December and January;
3. A reduced rate (para.3) will be payable for February;
4. Full fees will be payable from March.

September 2026